

MakatiMed thanks HMO partners for continuous support

Makati Medical Center recently brought together several bigwigs from leading HMO partners in the country to give credit to their unwavering support. MakatiMed President and CEO Rose Montenegro acknowledged the role HMOs play in maintaining an effective healthcare delivery system within a hospital. She expressed her warmest gratitude to HMO partners for their contributions to the hospital's performance by giving out numerous awards and exciting prizes. The Prompt Payor Awards were given to Maxicare, Intellicare and Medicaid, while the Best Liaison Officer Award was given to Theresa Joy Aguila of Intellicare.

Providing easy access to quality medical care has served as the groundwork for the partnership between MakatiMed and its HMO affiliates—as such, Ms Montenegro also shared the hospital's continuing efforts to facilitate HMO transactions in MakatiMed. These system improvements are in line with the hospital's goal to provide premium service to its patients while supporting its HMO partners.

The e-billing program that will streamline the transmission of hospital statements of account and other supporting documents electronically was launched during the event. Under this program, HMOs can use an online facility to settle MakatiMed billings. MakatiMed VP for Finance Ronald Basas assured HMOs of the security and integrity of these online transactions. This year, MakatiMed also launched a business center for the use of its HMO partners' liaison officers.



MakatiMed President and CEO Rose Montenegro welcomed HMO partners to the event and shared ongoing efforts to facilitate HMO transactions at the hospital.



Liaison Officer of the Year awardee Theresa Joy Aguila of Intellicare (left) received the plaque from MakatiMed's VP for Credit and Collection Katherine Tan.



The Prompt Payor Award for Intellicare was accepted by Josephine Sabago, AVP Membership Services (second from left) and Leslie Agreogaba, Assistant Medical Director (third from left).



Medicaid President Nicky Montoya, MD (center) received the Prompt Payor Award for the HMO from MakatiMed VP for Sales, Business Planning and Development Dina Paraiso and VP for Finance Ronald Basas.



Maxicare President Jose Pastor Pano (center) received the Prompt Payor Award for the company.



From left: Arturo Libas, MD, Medical Director of Integral Life Health Care, Inc. (I-Care) with MakatiMed officers, VP for Sales, Business Planning and Development Dina Paraiso, Patient Relations Head Eric Nubla, MD, and VP for Service Operations and Quality Management Gissi Onofre.



From left: Benedicto G. Delgado, Vice President and Medical Director of Medical Services and Customer-Care of Maxicare with MakatiMed VP for Sales, Business Planning and Development Dina G. Paraiso and AVP for Business Planning and Development Elizabeth Austria.



MakatiMed EVP Manuel Fernandez Jr., MD with Health Maintenance, Inc. (HMI) Vice-Chairman Josefina Rufino (left) and Medical Director Pilar Adrian, MD.



Zech Rom, MD, AVP for Medical Operation of Asian Life and Venice J. Leonards, MD, Medical Director of Asian Life.



From left: MakatiMed Director for Medical Services Roberto Macanot, MD, and Assistant Director Gerardo Cacho, MD, with Luuro Maghinan, MD, Caritas Health Shield, Inc. VP for Medical Services.



From left: Manuel O. Fernandez, Jr., MD, MakatiMed Director of Professional Services; Cocolife Healthcare (Cocolife) SVP for Healthcare Division Mel Maagosa; MakatiMed President and CEO Rose Montenegro; Cocolife VP for Healthcare Division Menandro Sandoval, MD.



MakatiMed's Corporate Business Officer Anissa Bernilla (2nd from left) and Cluster Head Eric Corpuz (third from left) with Cocolife Healthcare (Cocolife) SVP for Healthcare Division Mel Maagosa (left most) and Medical Director for Health Care Division Menandro Sandoval, MD.



MakatiMed officers (starting third from left) Patient Relations Head Eric Nubla, MD; AVP for Business Planning and Development Elizabeth Austria; VP for Sales, Business Planning and Development Dina Paraiso; and VP for Finance Ronald Basas (rightmost); with Maxicare Health Care Corporation executives, President Jose Pastor Pano (second from right) together with Maxicare Primary Care Center-Supervisor Anissa Amor (first from left); AVP of Systems, James Inday (second from left); and Assistant Manager for Providers-NGR, Claudine Flores (sixth from left).

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